



COMMUNIQUE

Phased Resumption of Activities at the Tourism Authority

1. The public is hereby informed that the Tourism Authority has put in place special arrangements for the payment of licence fees, as from 1st June 2020, in line with the decision of Government for a phased resumption of activities following the curfew imposed due to COVID-19.
2. With a view to respecting the sanitary protocol, namely physical distancing, access will be restricted to the entrance hall and waiting area of the Head Office, to a limited number of persons, at all times. Access will be through the first-floor door only.
3. Licensees, i.e. individuals and Company representatives, will be able to effect transactions at counters strictly on the allocated days, until further notice, as laid down hereunder-

Expiry Period of Licence/Certificate/Permit in relation to tourist accommodation certificate, tourist enterprise licence, pleasure craft licence and canvasser permit.	Dates allocated
February 2020	Monday 1 st June Tuesday 2 nd June Wednesday 3 rd June Thursday 4 th June
March 2020	Wednesday 3 rd June Thursday 4 th June Friday 5 th June Monday 8 th June
April 2020	Tuesday 9 th June Wednesday 10 th June Thursday 11 th June
May 2020	Friday 12 th June Monday 15 th June Tuesday 16 th June Wednesday 17 th June
June 2020 onwards	As from 18 th June Mondays to Fridays

4. Surcharge will **not** be applicable in respect of renewal of licences, permits and certificates as per amendments to the law which expired during period 20th March 2020 to 1st July 2020.

LICENCES / PERMITS / CERTIFICATES EXPIRING	SURCHARGE APPLICABLE
Prior to 19 February 2020	Re-issue of Licence applies
From 19 February to 19 March 2020	50%
From 20 March to 01 June 2020	No surcharge
From 02 June to 01 July 2020	No surcharge

However as from 02 July 2020, sections 29 and 59 of the Tourism Authority Act shall apply.

5. Licence, certificate or permit fees including surcharge as per above table at paragraph 2, for the period 19 February to 01 July 2020, may be paid in equal monthly instalments. However, where a licensee fails to pay three (3) consecutive instalments, the Certificate/License/Permit as the case may be, shall lapse.
6. Cashless transaction is recommended. However, for any cash transaction, it is recommended to tender the exact amount.
7. The wearing of a protective mask face will be mandatory for all visitors/licensees/applicants failing which access will be refused to members of the public who do not wear a such mask.
8. Access to the premises will be restricted to only one visitor/licensee/permit holder/certificate holder/applicant per transaction.
9. Thermal screening of customers will be carried out at the entrance of the Tourism Authority Office.
10. Hand sanitisers will also be provided to visitors at the entrance of the Tourism Authority
11. Applications will be considered daily strictly between the following time brackets:
 - Renewal – 09.00 to 14.45
 - New licences, permits & certificates and Variation – 09.00 to 14.30
12. Visitors are requested to bring along their National Identity Cards.
13. Licence holders, Permit holders and Certificate holders of the Tourism Authority are hereby advised that they are not authorised to operate until further notice except those who have been duly authorised by the Government under strict conditions.

The Tourism Authority makes a special appeal to the public for its full collaboration and strict compliance with the above-mentioned arrangements to avoid the spread of Covid-19.

***Tourism Authority
22 May 2020***