



Information for Operators

Date: 30 May 2020

Attention To: CEO's, Directors, Presidents, Chairpersons of Associations

Following Government's Announcement on Friday 29th May 2020 on the **COVID-19 New Phase**, the Tourism Authority wishes to bring the following information in regard to Operators falling under its authority:

1. Operators in the Tourism Industry shall be allowed to resume business activities as from Sunday 31st May 2020 to the **EXCEPTION OF ALL NAUTICAL ACTIVITIES** until further notice.
2. Operators are informed that opening of activities are allowed only if all the sanitary measures are abided to.
3. The mandatory Sanitary Measures for the Resumption of Activities in the Tourism Sector are based on guidelines of the World Health Organisation and the Ministry of Health and Wellness. These can be viewed on www.tourismauthority.mu and attached herewith.
4. It is to be noted that these protocols have been endorsed by the WTTC (World Travel and Tourism Council) on 27th May 2020.
5. The objectives of the Sanitary Measures encompass the following:
 - a. To ensure that enterprises take all precautionary measures for their Team Members.
 - b. To ensure that enterprises take all precautionary measures for their forthcoming Guests/Tourists.
 - c. To send out a positive message to the International Markets that Mauritius is abiding to safe guidelines to protect its population and visitors.
 - d. To ensure the sustainability of the Mauritian Destination.
6. The Tourism Authority shall soon launch its Web Application which shall allow each Operator to undergo a self-assessment.
7. A Certificate for **Mauritius Protocols for the New Normal** bearing the '**Safe Travels approved by WTTC**' seal would be issued to each Operator having ascertain full compliance to the Sanitary Measures following the self-assessment. This Certificate shall be generated from the Web Application and shall be mandatory for each Operator falling under the Tourism Authority Act.
8. The Tourism Authority shall undertake strict on-site monitoring once Operators have been granted the Certificates.



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9. Non-abidance to the Sanitary Measures may entail suspension of licence.
10. Please note that these guidelines are subject to change at any time depending on the evolution of the pandemic.

The Tourism Authority shall be communicating regularly to the operators. It stresses on the fact that Operators **can open business as from Sunday 31st May (except Nautical Activities) following strict abidance to the Tourism Sanitary Measures.**

Tourism Authority
30 May 2020