

Call for Expression of Interest

“Consultancy services to assist tourism businesses to obtain certification for sustainable tourism”

1. Background

With a view to satisfying the growing needs of tourists for a green destination, the Ministry of Tourism and Leisure has introduced an Eco-Label for tourism businesses. Eco-label standards for the tourism industry (MS 165: 2014) have been developed. In addition, an Eco-label Scheme has been introduced to facilitate the certification (eco-labelling) of tourism businesses. This scheme will assist eligible operators in the tourism sector to allow them use the services of local experts/consultants to facilitate their certification for sustainable tourism. It is against this backdrop that the Tourism Authority, as implementing agency, is seeking Expressions of Interest (EOI) from qualified experts/consultants who are willing and able to offer their services to tourism businesses to facilitate their certification for sustainable tourism

2. Eligibility

- Degree in Tourism or Hospitality Management, or any other social science
- At least five years' working experience, including three years in the tourism industry

Consultants having additional qualifications and experience in quality management will have an advantage.

3. Scope of Services

The expert/firm/consultant would have to carry out the following tasks:

- Sensitise the tourism business on the benefits of certification
- Provide consulting service that will help the tourism business qualify for certification
- Determine how sustainable the tourism business is
- To assess the gaps and to assist the tourism business to fill the gaps

4. Collection of Expression of Interest Documents

Other details of the requirements and conditions are contained in the Expression of Interest documents which can be downloaded from the Authority's website ([click here to download](#)) or collected at the *Tourism Authority, 2nd Floor, Victoria House, Corner Barracks & St Louis Streets, Port Louis* on weekdays.

5. Submission of Expression of Interest

Interested experts/firms/consultants should apply in writing and should submit documents supporting their capabilities, experience, testimonials and financial standing, as well as the completed forms to: *The Director, Tourism Authority, 2nd Floor, Victoria House, Corner Barracks and St Louis Streets, Port Louis.*